

Warranty & Liability Policy

What is covered?

Step on Safety T/A as DeckSafe Solutions (the Seller) warrants against manufacturers defects, fabrications and installs for all GRP products provided and installed by the seller. This warranty covers a period of 12 months from the date of the invoice relating to such goods.

The Seller warrants that the Goods will correspond with any specifications agreed between the Seller and the Purchaser and current user manual at the date the Goods are delivered and be free from manufacturing defects in materials and workmanship. The Seller may agree with the Purchaser to issue an additional guarantee extending the length of this guarantee and its scope.

Limitations

Should any defect develop during the warranty period due to manufacturing defects, workmanship or arrangement, then the defect shall be made good by the Seller at no expense to the customer. Any adjacent work that has been displaced due to any defect, will be made good at the discretion of the seller.

What is not covered?

This warranty does not cover any problem that is caused by conditions or damage not resulting from manufacturing defects in material or workmanship.

Claim procedures

The Purchaser will give the Seller written notice of any defective manufacturing work within seven days of delivery to begin the claim procedure. If the purchaser fails in informing the Seller within this time frame, then the Purchaser can only make a claim with the approval in writing from a director of the Seller.

Liability

Except in the respect of death or personal injury caused by the negligence of the Seller (being negligence defined by Part 1, section 1 of the Unfair Contract Terms Act 1977), the liability of the Seller to the Purchaser, by reason of any representation implied warranty or other term of any duty under common law or under any contract for any consequential loss or damage (whether for loss of profit or otherwise), costs, claims and expenses or for any other loss, damage or injury whatsoever which may arise from the suitability of the Goods, defective material, faulty workmanship or otherwise, shall in no case exceed the invoiced value of the Goods delivered from which the loss or damage arises.

For more information

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